WEB RESUME OUTLINE

Experience:

* Help Desk Central
  + Resolved a variety of customer issues ranging from computer software to university logistics
  + Utilized problem solving skills to provide solutions for customers in a time sensitive environment
  + Effectively communicated the solution for customers in a time sensitive environment
  + Cooperated as a team through verbal and written communication
* CGI
  + Collaborated with an internal team to deliver Java Enterprise Web Application to customers specifications
  + Implemented software features
  + Utilized Scrum software development framework
  + Initiated on-boarding documentation for senior developers to transition onto the project efficiently
  + Created SQL scripts to assist in the process of ATSM regression testing
* KANM
  + Developed system requirements and design to implement radio station website
  + Lead a team to redesign radio broadcast and recording console
  + Solved server and computer problems in order to maintain radio on air and online broadcasts
  + Trained new members on technical acumen and radio broadcasting conduct
  + Presented regular updates and infrastructure layout to officer group
* Camp Quest Texas
  + Assisted in supervising of a group of 80 kids, ages 7-16
  + Taught Basic scientific principles such as the scientific method to classes of 20 kids at a time
  + Influenced children to think both scientifically and creatively
* Languges
  + C++, Java EE, C#, SQL, HTML, CSS, JQuery, XHTML, Verilog, MIPS
  + Git, Subversion, SQL Developer, Microsoft Office Tools (Excel, Outlook, Access), Network and Server Troubleshooting

Web Site Text:

I have had a few jobs in these early years of my career. They include, working on campus at the Texas A&M Central Help Desk, and Interning for CGI.

Although they were not “jobs” per-say, I did thoroughly enjoy working at KANM student radio, and volunteering at Camp Quest Texas.

As a Student Consultant I worked with a team of very bright young students where I was at the fore front of all Computer Information Service issues. A large number of issues that were resolved involved account problems of Texas A&M alumni (present, former, and incoming). In addition to these issues I also resolved customer networking issues (establishing email routing, and connecting to on campus servers).